



QUALITY POLICY

E22 Management System

≡ E22

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1. QUALITY POLICY

The overall quality goal of E22 is to meet the corporate vision that describes what the company aims at in the medium-long term timeframe. This vision statement is redacted below:

'E22 vision is to provide to its customers with turnkey energy storage solutions, using the best technology in each case, accompanying the said customers during the systems lifetime, assuring the technical service and the economical return. Our relevant interested parties' satisfaction is based on innovation and the continuous improvement of our products, services and technological achievements. The long-term business success in this growing and promising sector, sustainable growth and social responsibility will maintain an excellent environment for the operation of all the processes, and provides the best possibilities for job satisfaction, optimization of our products and services and for profitable added-value projects'.

1.1.SETTING QUALITY OBJECTIVES

E22 quality objectives are identified, cascaded throughout the organization, and interpreted at company, departmental, team and individual levels. To ensure that annual Quality Objectives are consistently derived from this policy, the following subjects shall be considered to set measurable and achievable quality objectives every year:

- Management and improvement of the E22 activities in line with the internationally recognized quality standards and business excellence models.
- Awareness of internal and external customer needs and expectations
- Confidence in the E22 ability to satisfy customer & other relevant interested parties' needs and expectations
- Effective and efficient processes management, monitoring and control
- Continual improvement of products, services and processes
- Focus based on risks and opportunities.
- Effective and efficient provision and use of suitable resources and infrastructure.
- Review of this policy in terms of the evolution of its objectives and indicators to ensure that is appropriate to the nature, extent, impact, context and scope of E22 activities.

2. POLICY IMPLEMENTATION

E22 Quality Policy shall be implemented by adopting, establishing, maintaining and improving the E22-MS conforming to all the requirements of the international standard: • ISO 9001:2015 – Quality Management Systems – Requirements. The implementation of the quality policy at E22 shall be the responsibility of everyone involved in quality related activities in the company. Quality objectives are set and communicated following a top-down process, however this approach should not thwart a bottom-up input process to set the objectives. Once a year as a minimum and coincident with the Management Review and/or the E22 Quality Committee (QCM) meetings with the E22 top management the progress of the fulfilment of selected quality objectives shall be assessed. This policy shall be properly reflected in all the processes and activities of E22, in order to safeguard the correct and practical implementation of detailed procedures and other documented information of the E22-MS. The related documentation of the E22-MS will be kept under permanent review and will be updated in the light of practical experience, to make the E22-MS a live management system.

3. VERIFICATION OF POLICY IMPLEMENTATION

Policy implementation reviews shall be performed at least annually, during the management review or the E22 Quality Committee (QCM) meetings with the E22 top management. The purpose of these reviews shall be to verify the correct implementation and that the relevant documented information reflects and adequately implement this policy.

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