



QUALITY POLICY

The overall quality goal of **E22** is to meet the corporate vision that describes what the company aims at in the medium-long term timeframe. This vision statement is: 'E22 vision is to provide to its customers with turnkey energy storage solutions, using the best technology in each case, accompanying the said customers during the systems lifetime, assuring the technical service and the economical return. Our relevant interested parties satisfaction is based on innovation and the continuous improvement of our products, services and technological achievements. The long-term business success in this growing and promising sector, sustainable growth and social responsibility will maintain an excellent environment for the operation of all the processes, and provides the best possibilities for job satisfaction, optimization of our products and services and for profitable added-value projects'.

QUALITY OBJECTIVES

E22 quality objectives are identified, cascaded throughout the organization, and interpreted at company, departmental, team and individual levels. To ensure that annual Quality Objectives are consistently derived from this policy, the following subjects shall be considered to set measurable and achievable quality objectives every year:

- Management and improvement of the E22 activities in line with the internationally recognized quality standards and business excellence models.
- Awareness of internal and external customer needs and expectations.
- Confidence in the E22 ability to satisfy customer & other relevant interested parties' needs and expectations.
- Effective and efficient processes management, monitoring and control.
- Continual improvement of products, services and processes.
- Focus based on risks and opportunities.
- Effective and efficient provision and use of suitable resources and infrastructure.
- Review of this policy in terms of the evolution of its objectives and indicators to ensure that is appropriate to the nature, extent, impact, context and scope of E22 activities.

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